



Mentoring subjects

The French **One-Stop-Shop (OSS)**, operated by AGEDEN in Isère, serves primarily **condominium owners** who are interested in a collective deep energy renovation of the entire dwelling. It offers different services such as phone consultations, site visits and long-term support. The OSS also promotes the **Energy Efficiency Subscription (ESS)**. It guarantees the expected result of the interventions through a third-party financing system, human support and available resources. The ESS has been adapted following the French and regional technical and legal requirements.

During the learning process, the following aspects could be touched **in addition** on the basis of the mentees' interest:

- **Joint ownership financial assistance** for condominiums
- Facilitating **decision-making** processes among co-owners
- **Energy management** in an **existing** building
- Energy conservation after the **négaWatt** approach
- Action and equipment based **energy and water savings**
- Introduction to **renewable electric energy production** and connected funding opportunities
- Approaches to **energy monitoring**

Know-how in deep renovation

AGEDEN is an expert technical partner on energy for local authorities and citizens in Isère based on their neutrality, professionalism, and technical knowledge. They are experienced in accompanying or implementing deep renovation intervention from ideation to the final commissioning by the user. Furthermore, their extensive knowledge of different energy sources, efficiency systems, and conservation measures enables them to work with many building stakeholders from all sectors.

AGEDEN has conducted workshops for elected officials, citizens and local energy production communities and information sessions on thermal renovation for different building types. They also implemented site visits before, during and after deep renovation interventions, including conduction insulation assessment via thermic camera.

Recently they have further specialised in feasibility studies and consultation for efficient and deep renovations. They also frequently monitor the market for funding opportunities,



innovation in renovation and renewable energy sources. All this information feeds into the EES consultations.

General Information

AGEDEN (Association pour une Gestion Durable de l'Energie) is an association created in 1977 dedicated to energy management, promotion of renewable energies and environmental management and conservation. Located in Grenoble and Bourgoin Jallieu, the organisation's activities target mainly local authorities, 17 inter-municipalities, and end-users in the Isère. They have built strong knowledge and skills in supporting and promoting energy management and greenhouse gas emissions reductions. Their actions are dedicated to many users such as pupils, house owners, condominium co-owners, social housing managers and municipalities. In addition, they work in close contact with many stakeholders, private and public, in an efficient network at local, regional and national levels.

Besides strong technical expertise in deep renovation of buildings and renewable energy sources, the organisation works on behaviour/habitual change to have a practical impact on minds and energy consumption sources along with their three main goals:

1. **Animation** - As a link, catalyst, and initiator for local projects, AGEDEN is a hub of information for local authorities and those involved in the region's development by organising installations visits, distributing exhibitions, and answering questions about energy and intervening in schools.
2. **Support** - through experts ensuring project management, delivering technical, political and financial support to building owners and users. By rallying and organising the various skills required, they can provide concrete solutions adapted to each case.
3. **Training** through helpful tools and step-by-step processes to assist the owners and the professionals in the performance improvement program. The agency also provides and shares ideas and proven solutions to help in drawing up local energy and environment policies.

Contact in the Pilot Region

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